

Bulk Water Filling User Information

GWCC have installed bulk water filling stations located at the following sites:

- Temora – Narraburra Street near the intersection with Burley Griffin Way
- Barmedman – Watson Street near the intersection with Star Street
- West Wyalong – Boundary Street approx. 200m north of Main Street

Council uses the services of Avdata Australia to manage the water billing, monitoring and access requirements for Council's truck quick fill stations. To use the filling stations the customers will need to sign up with GWCC/Avdata and be given an access key (ibutton). The ibutton will provide them access to all of GWCC filling stations. A 75 mm Camlock coupling is required to connect to the filling station.

Pre-paid account

All users will be required to pay in advance for their usage and top up as required. When the available credit is below 1,000 litres the 'not valid' light on the filling station will start flashing as a notification. Pre-paid credits can be purchased online for any dollar or litre value. Credit purchased at the Goldenfields Water office will have a minimum amount of 10kl (\$50) top up.

Carter types

There will be two types of carters accessing the filling stations:

- Non potable water carters
Non-potable water carters must declare that any water taken from the filling station will not be used for on selling as potable water
- Potable water carters
Potable water carters will have additional requirements that will need to be met which are outlined in NSW Health Guidelines for Water Carters

Fees

- ibutton (key) fee - \$50
- \$5 will purchase 1 kilolitre of water in the 2018/19 financial year after the 30th 2019 this will increase to \$6 per kL.
- A minimum purchase amount of 10kl (\$50 or \$60 after 30 June 2019) will apply when purchasing from Goldenfields Water office, however customers can purchase credit for any whole dollar or kilolitre amount through the avdata online portal.

Water carriers supplying potable water

Water carriers will be required to do a pre flush before filling their tank. Water Carriers supplying potable water will be required to keep a log book in each vehicle to record information of deliveries including. Details on the information required and templates can be found in the NSW Health Guidelines for Water Carters and will include:

- All dates of extraction and delivery
- Source of Water
- Location of extraction
- Customers name and delivery address
- Volume delivered
- When the tank was last cleaned and materials transported
- Free chlorine level taken at time of filling and time of delivery

As per the guidelines potable water carriers will be added to Goldenfields Water County Councils register of water carters.

The NSW Health Guidelines for Water Carters specifies the obligations Water Carters must comply with, and a copy of this document will be issued to customers supplying potable drinking water when an access key is purchased. Chlorine testing will be the responsibility of the water carter who will be required to carry their own testing equipment.

Water carriers supplying non- potable water

Non-potable water carriers will be added to Goldenfields Water County Councils non potable register of water carters. Non potable water carriers must declare that any water taken from the filling station will not be used for on selling as potable water.

Lost or Stolen Keys

A replacement fee of \$50.00 will be charged for damaged, lost or stolen Avdata access keys. Water carriers should report lost or stolen Avdata access keys to Goldenfields Water County Council immediately on (02) 6623 3800 as your account will need to be disabled.

All costs associated with water purchased via a stolen Avdata access key will be the responsibility of the Avdata access key holder up until the time of notice to Goldenfields Water County Council of the stolen Avdata access key.

Pre paid payments

Pre paid water credits can be added to pre paid keys by one of the following methods:

- Over the counter - Customers can purchase credits at the Goldenfields Water County Council office at 84 Parkes Street Temora.
- Avdata online portal - Customers can log in and top up their ibutton or to view and manage their account.
- By phone – Customers can contact Goldenfields Water County Council during office hours 8.15am-4.00pm Monday to Friday (02) 6977 3200.

Account Cancellation & Overdue Accounts

In the event that a customer account is no longer required, upon return of the undamaged access key, a refund will be issue for the amount paid per the key. This will be credited back to the customer by direct debit.

Portable Standpipes

Private portable standpipes are prohibited in Council hydrants (Council and Fire Brigade are exceptions).

Pedestrian Safety

Minimise obstruction of the footpath and take all safety precautions including the positioning of safety cones to prevent the risk of tripping hazards or injury to pedestrians.

