

Customer Newsletter

April 2019



gwcc.nsw.gov.au



New management for Goldenfields Water

Goldenfields Water has welcomed Mr Aaron Drenovski to lead the organisation, appointing him as the new General Manager in mid-March.

Mr Drenovski fulfilled the role as Goldenfields Water Interim Engineering Manager during December 2018 – March 2019, prior to being appointed as General Manager. Mr Drenovski brings a wealth of knowledge and excellent experience in Local Government to the organisation. With over 10 year's experience in senior management roles; Mr Drenovski has worked for a number of rural councils as well as Murray Irrigation including 3 1/2 years as a Council General Manager.

Mr Drenovski is pleased to be given the opportunity and is "looking forward to providing stable leadership to keep on delivering an excellent service to the community as well as working alongside all staff to guide the company into a continued successful future."

On behalf of the Goldenfields Water Board, Chairperson Cr Dennis Palmer welcomes Mr Drenovski to the role and trusts he will provide clear leadership direction and foster our values of Integrity, Trust, Respect, Teamwork and Continuous Improvement."

Cr Palmer also thanked Mr Graeme Haley for his leadership as Interim General Manager over the past three months and to all staff for their continued hard work and determination.

Furthermore, Goldenfields Water have appointed Ms Sammy Jung to the position of Engineering Manager. Ms Jung has been with Goldenfields Water as an Engineering Officer for over 12 months and is a driven individual who will continue to lead the Engineering team through the implementation of Council's Delivery Program and Operation Plan.

MyH2O mobile app COMING SOON!

Watch this space over the coming months as Goldenfields Water will be launching the MyH2O mobile app. Available on smart phones or tablets, the development of the MyH2O mobile app is thanks to a \$100,000 grant from Round One of the Australian Government's Smart Cities and Suburbs Program announced in 2017. Goldenfields Water County Council is also contributing \$100,000 to the project.

Like the existing online MyH2O tool the app will be free to use, making it a faster and easier way for our customers to stay up-to-date with their water consumption from any smart phone or other mobile device.

Find out more and how you can save on your water bill, head to myh20.gwcc.nsw.gov.au



Australian Government

BUILDING OUR FUTURE



Reporting issues



You can report water issues by calling us on **6977 3200** (9am–4.30pm Monday to Friday). In case of an emergency or after hours, call **1800 800 917** (24 hours a day, seven days a week).

Fill up at our new standpipes!

In addition to the 27 standpipes that are currently operating across our region, Goldenfields Water have invested approximately \$180,000 into three brand new automated stations that will allow farmers or bulk water users access to water supply 24 hours a day, 7 days a week.

The three new standpipes will be located at:

- Temora
- Barmedman
- West Wyalong

The standpipes will operate as a pre-paid account, giving customers the ability to 'top up' their 'iButton' online. All customers wanting to utilise this service will need to set up a standpipe account at our Temora office.

The filling station will be a fixed freestanding arrangement with a 75mm (3 inch) outlet and will have the capacity to fill 10 litres per second. All users will need to supply their own hose and a 75mm female camlock fitting. The Temora standpipe has been operating since mid April whilst the Barmedman and West Wyalong standpipes are expected to be operating in May.

For more information on where our existing standpipes are located and the operators contact details, head to bit.ly/GWstandpipes



Mandamah update




Construction of the Scheme's two reservoirs were completed in December 2018, taking Hornick Constructions Pty Ltd six months to finalise the works. Each reservoir has the capability to store 650,000 litres of water.

Works on the Reefton Pump Station upgrade will commence in late April. This will enable water supply to the Mandamah reservoirs from the trunk main and the upgrade is expected to be completed in the coming months.

A total of 45 kilometres of pipeline has been laid, with Stage 1 expected to be completed by the end of 2019/20 financial year. The Mandamah scheme is on schedule and set for completion by the end of financial year 2022/23.

Connect with us

We're now on social media. You can follow us at:

-  facebook.com/goldenfieldswater
-  twitter.com/goldenfieldsWCC
-  instagram.com/goldenfieldswater

Office Hours

Monday—Friday
9am—4.30pm

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Emergencies

T 1800 800 917
(Available 24/7)