

# Customer Newsletter

October 2017



## Opening of new Temora facility marks 20 year milestone

This year marks 20 years since Goldenfields Water County Council was formed to provide essential water supply services in the South West Slopes and Riverina regions.

To help celebrate this historic milestone, in June 2017 we proudly unveiled our latest achievement – the completion of a modern, purpose-built workshop at Goldenfields Water's new works depot at Temora.

The new Peter 'Scruff' McNuff workshop facility (named in memory of a valued workmate and close friend to Goldenfields Water's staff) ensures we can meet the increasing demands on the water supply network over the next 20 years and beyond.

It improves our capacity to manufacture and repair infrastructure more efficiently as well as develop innovative solutions for the network.

Importantly, access to resources and technology such as this means we can deliver better water supply services to the over 46,000 people that depend on us each day for their water.

The garden in front of the workshop has also been named the John B McGregor Memorial Garden to celebrate one of Goldenfields Water's original Board members who tirelessly served as the former Young Shire delegate from the day our organisation was proclaimed in 1997.

Over the last two decades, the Board and staff of Goldenfields Water, both past and present, have responded to many challenges in the water sector, including drought, population growth, ageing infrastructure and other reform.

These efforts have seen:

- Almost \$124 million worth of new water infrastructure delivered
- A 14 percent increase in the region's water storage capacity
- Enough water produced to fill over 77,000 Olympic-size swimming pools

When you consider that every member of every local community relies on water each day, these efforts will continue to have a very positive effect on our resident's lives.

The Board and staff at Goldenfields Water look forward to providing you with top-quality, reliable drinking water each day for many decades to come.

### Looking to save? Don't forget to connect to MyH2O!

All Goldenfields Water customers have access to MyH2O – our completely free online service that gives you instant knowledge about how much water is being used at your property every hour and what it is costing you.

You can access MyH2O from any computer, smart phone or other mobile device, and even choose your own water consumption targets with email and SMS alerts.

Hundreds of our customers have already started using MyH2O since it became available this year. Connect to MyH2O today at [www.myh2o.gwcc.nsw.gov.au](http://www.myh2o.gwcc.nsw.gov.au)

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## Goldenfields Water Delivery Program 2017–2021

Delivering essential water supply services for over 46,000 people across the local government areas of Bland, Coolamon, Junee, Temora, Cootamundra-Gundagai, Narrandera and Hilltops takes a strong commitment to innovative and long-term planning.

Our new Delivery Program for 2017 – 2021 sets the direction we will take over the next four years to ensure the many local communities in the Riverina and South West Slopes that depend on us will continue to receive quality, reliable and value for money water supply services.

Protecting and enhancing water quality as well as renewing ageing infrastructure are key priorities for us during this period.

Planned investment in a range of programs will assure the quality of our water all the way from the natural water catchments where it is sourced through to the treatment facilities, network of water mains and your tap.

Providing the community with top-quality water that meets or exceeds the Australian Drinking Water Guidelines is one of our major Delivery Program commitments.

We are significantly increasing our efforts to renew key pieces of the water supply system including treatment plants, pump stations, pipelines, bores and other essential equipment.

This work not only meets the network's future performance and capacity demands but boosts the reliability of the water services customers depend on today.

### Mandamah Rural Water Supply Scheme

In late 2017 Goldenfields Water will start constructing the Mandamah Rural Water Supply Scheme in the Mandamah region west of Barmedman.

Overall, the project will expand our current supply network by 180 kilometres to provide essential water services to residents across an area of over 90,000 hectares. Most importantly it will:

- Improve Mandamah farmers' quality of life by allowing them to spend more time with their families and managing their farms rather than carting water
- Increase the area's water security, especially in times of drought
- Help the local agricultural industry grow by providing a high-quality and reliable water source
- Create employment opportunities, both during and after construction

At this stage, we expect the project will take around five years to complete.

Goldenfields Water would like to sincerely thank the local community – in particular the Mandamah Water Association – for its ongoing support of this project.

### GWCC500 Wildlife Corridor Project

Since 2014, Goldenfields Water has been working closely with Riverina Local Land Services and the Lake Cowell Conservation Centre to enhance biodiversity in our region.

The GWCC500 Wildlife Corridor Project aims to build stronger ecosystems by rehabilitating areas impacted by previous pipeline construction activities and establishing links between bushland areas across a wildlife corridor spanning 500 kilometres.

So far the project has seen:

- 80 hectares of land weeded
- 40,000 natives planted
- 28 schools participate in educational workshops
- 14 other environmental workshops held

Remarkably, local landholders have generously dedicated 80 hectares of land to the project.

And due to its success, as well as the significant amount of public interest, the project will continue through until the end of 2018.

The GWCC500 Wildlife Corridor Project is supported with funding from the NSW Office of Environment and Heritage's Environmental Trust – via its Environmental Restoration and Rehabilitation as well as Environmental Education grants programs.

#### Office Hours

Monday to Friday  
Between 9am and 4.30pm

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