

Drinking water news set to drop on Goldenfields Water customers' doorsteps

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Drinking water is not the only thing Goldenfields Water will be delivering to its customers' doorsteps from now on, with the launch of a new customer newsletter this week.

Goldenfields Water's first newsletter has been sent to all customers with their latest water bills.

General Manager Phillip Rudd said the newsletter is one of many key initiatives that form part of Goldenfields Water's inaugural community engagement strategy.

"Every day, each member of every local community relies on water, which is why the drinking water supply is such a vital piece of infrastructure," Mr Rudd said.

"We want to make sure our customers are aware of the activities, projects and programs we are undertaking to improve their essential water supply services.

"It is also important we educate the community about the region's water cycle, water efficiency and the benefits of choosing tap water.

"The new customer newsletter is just one example of how we are increasing our engagement efforts to better connect with our customers," he said.

The newsletter's first edition covers items such as the free *MyH2O* service, latest four-year Delivery Program and long-awaited Mandamah Rural Water Supply Scheme.

"Overall, our community engagement strategy forms a crucial part of the direction we are taking to become a water industry leader that focuses strongly on the communities we are entrusted to serve," Mr Rudd added.

Goldenfields Water's customer newsletter will be distributed every six months as well as made available on its website.

A copy of the full Goldenfields Water Community Engagement Strategy for 2017–2021 can also be found at www.gwcc.nsw.gov.au.

Phillip Rudd
General Manager