

Fees and Charges

Service	Fee (\$)		
	2017/18	2018/19	2018/19 Quarterly Charge
Access Charges (Annual)			
Residential			
20mm Connection	188.80	194.40	48.60
25mm Connection	295.00	303.80	75.95
32mm Connection	483.40	497.80	124.45
40mm Connection	755.60	777.80	194.45
50mm Connection	1,180.60	1,216.00	304.00
80mm Connection	3,022.40	3,111.40	777.85
Non-Residential-Rural			
20mm Connection	599.87	617.80	154.45
25mm Connection	937.20	965.20	241.30
32mm Connection	1,535.60	1,581.60	395.40
40mm Connection	2,399.40	2,471.40	617.85
50mm Connection	3,749.20	3,861.60	965.40
80mm Connection	9,597.80	9,885.80	2,471.45

Service	Fee (\$)		
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Non-Residential-Other (Includes:- Commercial, Industrial, Institutional, Community, Direct and Remote)			
20mm Connection	331.00	340.80	85.20
25mm Connection	517.20	532.60	133.15
32mm Connection	847.40	872.80	218.20
40mm Connection	1,324.00	1,363.60	340.90
50mm Connection	2,069.00	2,130.80	532.70
80mm Connection	5,296.60	5,454.80	1,363.70
100mm Connection	8,276.00	8,523.20	2,130.80
Non-Residential-High Volume Monthly			
20mm Connection	280.20	288.60	72.15
25mm Connection	438.00	450.80	112.70
32mm Connection	718.20	738.80	184.70
40mm Connection	1,122.00	1,154.40	288.60
50mm Connection	1,753.20	1,803.60	450.90
80mm Connection	4,488.60	4,617.60	1,154.40
100mm Connection	7,014.00	7,215.00	1,803.75
150mm Connection	15,781.80	16,234.00	4,058.50

Service	Fee (\$)		
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Non-Residential Bulk Councils			
68% of 20mm Res charge (X equivalent no. of 20mm connections)	128.40	132.24	33.06
Vacant Unconnected Properties			
20mm Connection (applicable to new subdivisions after 1/07/11)	188.80	194.40	48.60
Consumption Charges (per kilolitre)			
Residential Charge all consumption	2.31	2.38	
Non-Residential Rural all consumption	1.59	1.64	
Non-Residential Other all consumption	1.92	1.98	
Non-Residential High Volume Monthly all consumption	2.08	2.14	
Non-Residential Bulk Council all consumption	1.57	1.62	
Standpipe Water Sales (Commercial, Portable, & Temporary)	4.61	4.75	
Maximum Retail Charge for Standpipe Water Sales	6.10	6.28	
Temporary Portable Metered Hydrant Charges			
Deposit for Non Local Customer	1,000.00	1,000.00	
Short Term Hire - each week or part thereof	73.00	75.00	
Annual Hire per annum of part thereof (nil consumption allow)	310.00	319.00	
All Portable Standpipe Water Sales per kilolitre	4.61	4.75	

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Water Connection Application (New or reconnection)			
Water Connection Application Fee (including Site Inspection)	265.00	275.00	
Development Proposals			
Assess development proposals (incl subdivision, strata & community/neighbourhood plans - per connection):			
Up to 5 connections	220.00	225.00	
6 to 15 connections	193.00	200.00	
16 to 30 connections	164.00	170.00	
> 30 connections	POA	POA	
Infrastructure Charges			
Retail DSP areas - per equivalent tenement	7,800.00	7,800.00	
Bulk Council DSP areas - per equivalent tenement	7,134.00	7,134.00	
Equivalent Tenement (ET) = 250 Kilolitres per annum			
Tapping, Service and Meter Charges			
20mm Connection	1,660.00	1,700.00	
25mm Connection	1,825.00	1,880.00	
32mm Connection	2,315.00	2,380.00	

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40mm Connection	2,765.00	2,850.00	
50mm Connection	3,265.00	3,360.00	
> 50mm Connection	At Cost	At Cost	
20mm Connection where service pipe has already been laid	335.00	345.00	
Downsizing a Connection: half the regular cost of the resultant connection size			
Pipe Locations			
Locate Only (Minimum 1 Hour)	At Cost (min \$137/hr)	At Cost (min \$141/hr)	
Locate & Expose (min 24 hours notice) (Minimum 1 Hour)	At Cost (min \$137)	At Cost (min \$141)	
Backflow Prevention			
Installation of RPZD device (plus cost of device)	628.00	645.00	
Inspection & Testing of Backflow Prevention Device (per device)	\$170 + \$137/hr	\$175 + \$141/hr	
Installation of Double Check Valve	252.00	260.00	
Yearly Servicing of Double Check Valve	61.50	63.00	
Engineering Services			
Site Inspections (per visit)	272.00	280.00	
Pressure Testing of New Mains	685.00	705.00	

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Chlorination/Disinfection of New Mains	685.00	705.00	
Cutting in of New Mains	At Cost	At Cost	
Site Survey (per day)	825.00	850.00	
Design and Drafting including Plans (per day)	930.00	960.00	
Private Works Hire			
Private Works Admin Fee	10% (Max \$500)	10% (Max \$500)	
Hire rates for Labour, Plant & Equipment	POA	POA	
Administrative Fees			
Search Inquiry Certificate Fee - s603 (per property)	State Govt Fee	State Govt Fee	
Urgent Certificates - fee for provision of s603 certificate required in less than three working days after receipt of both a properly completed application form and the necessary payment (includes statutory State Govt fee)	State Govt Fee (x2)	State Govt Fee (x2)	
Disconnection Attendance Fee - Permanent or Temporary (Non-payment of account or at Customer Request)	137.00	141.00	
Reconnection Fee after Temporary Disconnection	137.00	141.00	
Debt Recovery Attendance Fee	137.00	141.00	
Meter Test Deposit (non-refundable if meter registers less than 3% more than the correct quantity):-			
20 or 25mm meter	137.00	141.00	
32 or 40mm meter	206.00	212.00	
50 or 80mm meter	273.00	281.00	
> 80mm meter	At Cost	At Cost	

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Special Meter Reading (refundable if routine reading by Council proven to be in error):			
Routine service - minimum 48 hours notice	82.00	84.00	
Same day service	137.00	141.00	
Special Inquiry/Certificate/Attendance Fee per hour (min 1hr)	137.00	141.00	
Installation of Remote Meter Reading Device	At Cost	At Cost	
Interest on Overdue accounts (unpaid > 28 days from posting)	Max % Allowable	Max % Allowable	
Processing of Dishonoured Cheques	55.00	55.00	
Copy of documents (per copy) freely available from website	33.00	33.00	
Request for information under the Government Information (Public Access) Act 2009:-			
Access to records concerning personal affairs:-			
Application Fee	30.00	30.00	
Processing Charge (/hr after first 20hrs)	30.00	30.00	
Internal review	40.00	40.00	
Amendment of records	No Cost	No Cost	
As advised by Office of Local Government, not available at time of printing			