

Tuesday, 12 November 2019

Direct debit now available for Goldenfields Water customers

Goldenfields Water is making it easier for customers to pay their water accounts, with a new direct debit payment option now available.

Direct debit allows customers to have their water accounts debited from a nominated cheque or savings account with either weekly, fortnightly or monthly instalments or to pay each quarterly water account in full on the due date.

Customers can expect to receive their 2020 quarter 1 accounts in the coming days, as they have been issued today via the post. The due date for accounts will be Tuesday 3rd December and Goldenfields Water are encouraging as many customers as possible to sign up to their direct debit system, to make future payments easier.

To sign up for direct debit, customers can download the form from the Goldenfields Water website and return via email or post. Alternatively, give the office a call on 6977 3200 between 9am – 4.30pm Monday – Friday and speak with one of our friendly customer service team members.

Whilst signing up to the new direct debit system, customers should also take advantage of the Goldenfields Water App, which allows customers to view how much water they are using and save on their next water bill.

The mobile phone app is free for Goldenfields Water customers to use and takes 4 simple steps to download and register an account.

The mobile phone app can be downloaded from Google Play or the App Store and all customers who download and sign up to the app before November 29 will go in the draw to win a brand new iPhone XR.

For more information, visit the Goldenfields Water website – gwcc.nsw.gov.au

Media contact

Emma McAuley, 0418 586 851 or media@gwcc.nsw.gov.au

Follow us at

Facebook — facebook.com/goldenfieldswater

Twitter — twitter.com/goldenfieldsWCC



About Goldenfields Water

We supply drinking water to approximately 46,000 customers across an area of 23,000 square kilometres in parts of NSW's South West Slopes and Riverina regions. Our water supply functions cover the local government areas of Bland, Coolamon, Junee, Temora, and parts of Cootamundra-Gundagai, Hilltops and Narrandera.