

Customer Newsletter

April 2018



Our network

Bringing drinking water to our 46,000 customers sees us cover 22,566 sq km in parts of the South West Slopes and Riverina regions. This area is one of the largest in size covered by any local water utility in NSW.

To connect water to almost 11,000 properties, our water supply network is made up of the Jugiong, Oura, Mt Arthur, Mt Daylight and Hylands Bridge water source schemes.

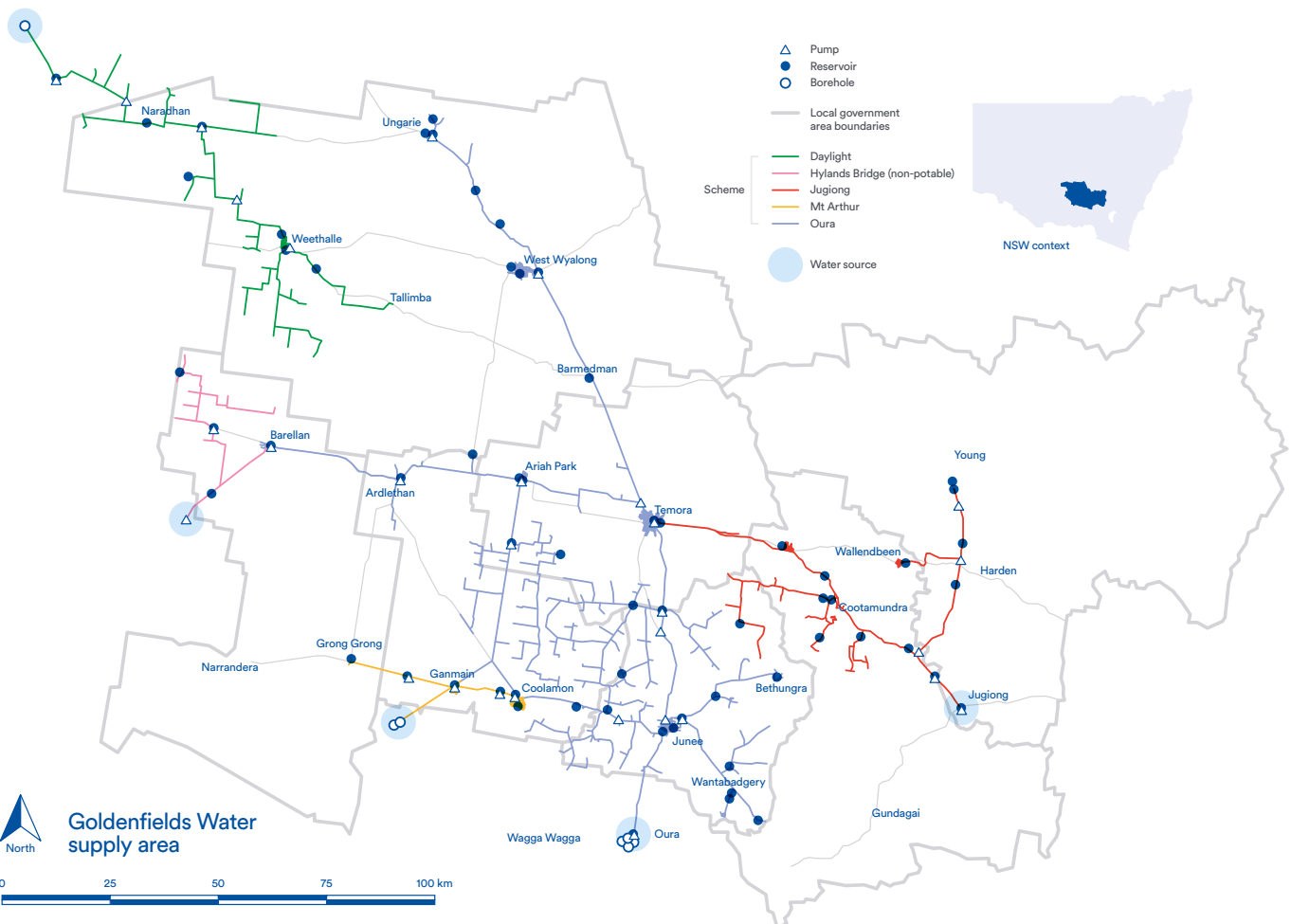
Our water facilities include:

- Five water treatment systems
- 34 water pumping stations (including river extraction and Jugiong Water Treatment Plant Pumping Station)
- 72 water supply reservoir sites with approximately 115 reservoirs

- Eight bores
- Six re-chlorination stations
- 2100km of water mains

In 2018, the region's water supply network will expand as we continue work on the Mandamah Rural Water Supply Scheme.

The scheme will provide essential water services to farmers and residents in the Mandamah region and we look forward to bringing you updates on the progress of this work.





Want to know where you can fill up?

We've donated water refill stations to each local government area in our water supply network.

With nine refill stations already installed, it's never been easier to stay hydrated for free when on the move.

We will continue to supply one drinking water refill station to each of our constituent councils (Hilltops will receive two) until 2021.

We'll keep you posted on locations throughout the year. You can keep up to date by viewing our map at bit.ly/drinkingstations

Control your water and save

Our free and easy to use MyH2O online service allows you to take control of your water use anytime and anywhere. By setting up water targets and alerts, you can track your use and identify possible leaks.

Find out more at myh20.gwcc.nsw.gov.au



Mandamah update

Construction of the Mandamah Rural Water Supply Scheme has seen our construction team install 17km of 200mm pipe along Howards Road and Fiegerts Lane in the Mandamah area since November 2017. The pipe work will connect our existing supply network at Reefton to two new reservoirs to be built at Wargin Trig.

Work on the new reservoirs is set to start in May this year and is expected to take about six months to complete. Other works due to start include the Reefton Pump Station refurbish, where new pumps will be installed.

The Mandamah scheme is on schedule and set for completion by end of financial year 2022/23. More than 180km of new pipeline will be installed during the project.



Have a water issue? Report it.



Report water issues by calling us on 6977 3200 (9am to 4.30pm Monday to Friday). In case of an emergency or after hours, call 1800 800 917 (24 hours a day, seven days a week). This will enable us to get all the details we need to action a response.

Connect with us

We're now on social media. You can follow us at:

 facebook.com/goldenfieldswater

 twitter.com/goldenfieldsWCC

 instagram.com/goldenfieldswater