

Customer Newsletter

January 2022



Goldenfields Water

gwcc.nsw.gov.au



West Wyalong Water Reliability Project

On the 11th of December 2021, Goldenfields Water General Manager Aaron Drenovski announced plans for the West Wyalong Water Reliability Project. The announcement was made at an event held in West Wyalong attended by the Hon. Mr. Michael McCormack MP, Ms. Steph Cooke MP, Bland Shire Council Mayor Brian Monaghan, and Bland Shire Council General Manager Ray Smith.

The \$9million project has been jointly funded by the Federal Government, NSW State Government sourced by Bland Shire Council and Goldenfields Water. It will allow for substantial benefits to the West Wyalong community into the future.

The project was identified as high priority after feedback received via the Goldenfields Water customer survey highlighted current low-pressure issues during peak demand time to many areas within the township—including the West Wyalong Hospital. These pressure issues also limit future expansion of the current Lake Cowal mine and any future mining or industry expansion.

The project involves:

- A new dedicated supply main to a new standpipe reservoir which runs around the outskirts of West Wyalong
- A new standpipe reservoir on the western side of West Wyalong that will deliver improvement to water pressure
- A new dedicated reticulation watermain providing improved flow and pressure and reducing reactive maintenance of existing pipelines.

The scheduled project completion date is September 2023.



Giving back to our community

Goldenfields Water's Community Engagement Strategy provides a community and customer focus aiding Goldenfields Water's desire to become a water industry leader. In 2020/21, we proudly donated over \$218,000 to various local community organisations, schools, TAFE campuses and Preschools.

This strategy has ensured the continuance of our annual donation made to schools for this year. Each year Goldenfields Water provides financial support by way of a \$200 donation to each of the 70 schools in the local government areas of our constituent Councils. This donation assists schools with the cost of prizes and awards for the student's end of year award presentations.

Goldenfields Water is proud to be involved in recognising the achievements of younger generations throughout our supply network.

Have a water issue?
Report it immediately.



Report all water issues by calling us on 6977 3200 (9am–4.30pm Monday to Friday). In case of an emergency or any water issues occurring during after hours, call 1800 800 917 (24 hours a day, seven days a week).

Recognising 17 years of service from outgoing chair Dennis Palmer

After 17 years of service on the Goldenfields Water County Council Board, including being Chairperson of the Board since 2017, Mr Dennis Palmer has made the decision to retire from Local Government, by not standing for re-election to Cootamundra Gundagai Regional Council.

During his lengthy time serving on the Goldenfields Water Board, Mr Palmer was a part of many significant projects including The Mandamah Rural Water Supply Scheme, an enormous undertaking that expanded the network by an additional 180km, providing new connections for rural customers. Another significant project saw the development and implementation of the electronic metering system delivered across the entire Goldenfields Water network, soon followed by the Goldenfields Water App, the first of its kind for a water utility.

Mr Palmer stated, “these are just a few of the projects that Goldenfields has undertaken during my time on the Board, all of which have been in the pursuit of delivering quality, affordable and sustainable water supply to all customers.”



Strategic planning through community collaboration

At Goldenfields Water we recognise our customers and community play a vital role in shaping our future, and only through engaging in meaningful conversations can we understand and achieve our mutual goals.

As a local Government County Council, Goldenfields Water must prepare a Business Activity Strategic Plan (BASP) that spans a minimum 10-year period. Engagement with constituent councils, customers, and our wider community is essential as we undertake this process in 2022.

For more information on our Integrated Planning and Reporting Community Collaboration Strategy please visit www.gwcc.nsw.gov.au/Community/Engagement



Career building work experience for University and VET students in 2022

Are you a university or VET student living in the Riverina? Is putting a newly learned skill into practice a worthwhile consideration?

Again in 2022, on behalf of its member Councils, the Riverina Joint Organisation is coordinating a placement program for university and VET students who wish to gain practical work experience in line with their tertiary studies.

For more information email paulworsfold@riverinajo.nsw.gov.au

Connect with us

We're now on social media. You can follow us at:

-  facebook.com/goldenfieldswater
-  twitter.com/goldenfieldsWCC
-  instagram.com/goldenfieldswater

Office Hours

Monday—Friday
9am—4.30pm

Contact

84 Parkes Street
Temora NSW 2666

PO Box 220
Temora NSW 2666

T 6977 3200
F 6977 3299

office@gwcc.nsw.gov.au
gwcc.nsw.gov.au

Emergencies

T 1800 800 917
(Available 24/7)