

Customer Newsletter

October 2018



Saving water

Water is a precious resource that we can all help conserve. Doing so has benefits for customers and our environment.

During the warm summer months it's easy to use more water than you expect. Keep your costs down with these simple tips for inside and outside the home:

Inside

- Fix leaking taps and toilets – a dripping tap can waste several litres of water every hour.
- Turn the tap off while brushing teeth.
- Install water saving showerheads and taps.
- Reduce shower times to 4 minutes.
- Only run the dishwasher or washing machine when they are fully loaded.

Outside

- Use a broom or blower to clean outside areas.
- Mulch garden beds to retain moisture and reduce watering.
- Keep pools covered when not in use to reduce water loss from evaporation.
- Water gardens and lawns in the early morning or late evening to reduce evaporation loss. Hand watering will also reduce water waste.
- Use tap timers so hoses and sprinklers aren't forgotten and left running.

Have a water issue? Report it.



The best way to resolve the issue is to let us know.

Report water issues by calling us on 6977 3200 (9am to 4.30pm Monday to Friday) In case of an emergency or after hours, call 1800 800 917 (24 hours a day, seven days a week). This will enable us to get all the details we need to action a response.

During the warmer months there is generally a higher level of reported discoloured water.

We're working hard to reduce discoloured water and we encourage customers to report all instances of discoloured water to ensure we can take the appropriate action.

For more information on discoloured water please visit our website to see our Frequently Asked Questions www.gwcc.nsw.gov.au

Tap into your water use with MyH2O

Through monitoring of your water use, you can take control of your water bills. This can be done anytime, anywhere and all for free.

Sign up for free today at www.myh2o.gwcc.nsw.gov.au



Tap into your community's water

We've donated 16 water refill stations in our supply area, with 8 more on the way this year. Chances are there's one near you! Want to know where you can fill up? You can keep up to date on the locations of our refill stations by viewing our map at bit.ly/drinkingstations.

Refill your water bottles and save money and waste.



Mandamah update

Construction has continued on the Mandamah Rural Water Supply Scheme. The scheme will expand the region's water supply network by 180 kilometres to provide essential water services to farmers and residents across more than 90,000 hectares in the Mandamah region west of Barmedman.




The scheme will be delivered in four stages and is expected to take around five years to complete.

During the 2017/18 financial year, Goldenfields Waters' construction team laid approximately 30 kilometres of pipeline, consisting of water supply trunk and reticulation mains.

Construction work on two new reservoirs off the Wargin Trig Access Road, commenced on 13 June 2018. Each reservoir will have the capability to store half a million litres of water. Construction work on the new reservoirs is expected to take about six months to complete.

Connect with us

We're now on social media. You can follow us at:

-  facebook.com/goldenfieldswater
-  twitter.com/goldenfieldsWCC
-  instagram.com/goldenfieldswater

Office Hours

Monday—Friday
9am—4.30pm

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Emergencies

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(Available 24/7)