

Funding secured for new MyH2O smart phone app

Friday November 17 2017

Goldenfields Water's plans to give its customers fingertip control over their water use have received a major boost, with \$100,000 in Australian Government funding towards developing a new smart phone app.

General Manager Phillip Rudd welcomed news of the grant for the app from the Smart Cities and Suburbs Program.

"This Federal Government funding is essential to ensuring the community has even better access to information about their water supply services.

"The new *MyH2O* app we are developing will make it faster and easier for our customers to stay up-to-date with their water consumption from any smart phone or other mobile device," Mr Rudd said.

Earlier this year Goldenfields Water became the first NSW water utility to set up *MyH2O* – a completely free online service that lets customers know how much water is being used at their property every hour and what it is costing.

"Hundreds of residents, farmers, business owners and others have already started using the *MyH2O* service since it became available," Mr Rudd added.

"The app is the next stage in our roll out of the *MyH2O* portal.

"From tracking water costs and setting consumption targets with SMS alerts through to warnings about supply interruptions, the app will have every tool customers need to control their water use and save this vital resource."

Goldenfields Water is also contributing \$100,000 towards creating and implementing the app.

"I would like to thank the Australian Government and Member for Riverina Michael McCormack for supporting our use of smart technology to deliver improved services for communities in rural and regional NSW," he said.

At this stage, *MyH2O* is only available to those customers Goldenfields Water supplies water to directly in the local government areas of Bland, Coolamon, Junee and Temora, and parts of Cootamundra-Gundagai and Narrandera.

MyH2O is linked to the smart meter technology Goldenfields Water has installed in its customers water meters.

Phillip Rudd
General Manager