

Policy No. PP028

# Drinking Water Quality Policy

## 1 INFORMATION ABOUT THIS POLICY

### POLICY INFORMATION

<b>Date Adopted by Board: 8 December 2022</b>	<b>Board Resolution No. 18/065 22/121</b>
<b>Policy Responsibility: Production and Services Manager</b>	
<b>Review Timeframe: Annually</b>	
<b>Last Review: December 2022</b>	<b>Next Scheduled Review: December 2023</b>

### DOCUMENT HISTORY

DOCUMENT NO.	DATE AMENDED	SUMMARY OF CHANGES
1	13/08/2018	New Policy Document
2	25/11/2022	Review only, no changes
	DD/MM/YYYY	
	DD/MM/YYYY	
	DD/MM/YYYY	
	DD/MM/YYYY	
	DD/MM/YYYY	

### FURTHER DOCUMENT INFORMATION AND RELATIONSHIPS

<b>Related Legislation</b>	<b>Public Health Act 2010</b> <b>Public Health Regulation 2012</b> <b>Fluoridation of Public Water Supplies Act 1957</b> <b>Fluoridation of Public Water Supplies regulation 2017</b>
<b>Related Policies</b>	<b>PP006 Backflow Prevention Policy</b> <b>PP007 Water Service Connection Policy</b> <b>PP013 WHS Policy</b> <b>PP020 Complaints Management Policy</b>
<b>Related Procedures, Protocols, Statements and Documents</b>	<b>Adherence with Australian Drinking Water Guidelines</b>

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### 3 PURPOSE

This policy supports Goldenfields Water County Council's commitment to the effective management of drinking water and the associated distribution system. This includes the provision of responsible, safe and sustainable drinking water that meets the needs of our customers, shareholders and communities, and consistently meets the Australian Drinking Water Guidelines.

### 4 SCOPE

This policy applies to all activities undertaken by Goldenfields Water County Council to support the current and future supply of drinking water. It also supplies guidance to Goldenfields Water employees and contractors

### 5 DEFINITIONS

**ADWG** – Australian Drinking Water Guidelines

**NHMRC** – National Health and Medical Research

**NRMMC** – Natural Research Management Ministerial Council

### 6 POLICY

Goldenfields Water is committed to managing its water supply effectively to provide a safe, high-quality drinking water that consistently meets the NHMRC/NRMMC Australian Drinking Water Guidelines, and consumer and other regulatory requirements.

To achieve this, in partnership with stakeholders and relevant agencies, Goldenfields Water will:

- manage water quality at all points along the delivery chain from source water to the consumer.
- use a risk-based approach in which potential threats to water quality are identified and balanced.
- integrate the needs and expectations of our consumers, stakeholders, regulators, and employees into our planning.
- establish regular monitoring of the quality of drinking water and effective reporting mechanisms to provide relevant and timely information and promote confidence in the water supply and its management.
- develop appropriate contingency planning and incident response capability.
- participate in appropriate research and development activities to ensure continued understanding of drinking water quality issues and performance.
- contribute to the debate on setting industry regulations and guidelines, and other standards relevant to public health and the water cycle.

- continually improve our practices by assessing performance against corporate commitments and stakeholder expectations.
- ensure that all employees involved in the supply of drinking water receive appropriately training and education to maintain their competency in understanding, implementing, maintaining and continuously improving the drinking water quality management system.

Goldenfields Water will implement and maintain a drinking water quality management system consistent with the Australian Drinking Water Guidelines to effectively manage the risks to drinking water quality.