

Policy No. PP028

Drinking Water Quality

1 INFORMATION ABOUT THIS POLICY

POLICY INFORMATION

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| Date Adopted by Board: 23 August 2018 | Board Resolution No. 18/065 |
| Policy Responsibility: General Manager | |
| Review Timeframe: Annually | |
| Last Review: 13/08/2018 | Next Scheduled Review: 13/08/2019 |

DOCUMENT HISTORY

| DOCUMENT NO. | DATE AMENDED | SUMMARY OF CHANGES |
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| 1 | 13/08/2018 | New Policy Document |
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FURTHER DOCUMENT INFORMATION AND RELATIONSHIPS

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| Related Legislation | Public Health Act 2010 Public Health Regulation 2012 Fluoridation of Public Water Supplies Act 1957 Fluoridation of Public Water Supplies regulation 2017 |
| Related Policies | PP006 Backflow Prevention Policy PP007 Water Services Connection PP013 WHS Policy PP020 Complaints Management Policy |
| Related Procedures, Protocols, Statements and Documents | Adherence with Australian Drinking Water guidelines |

2 TABLE OF CONTENTS

| | | |
|---|-------------------------------------|---|
| 1 | Information about this Policy | 2 |
| 2 | Table of Contents..... | 3 |
| 3 | Purpose | 4 |
| 4 | Scope | 4 |
| 5 | Definitions..... | 4 |
| 6 | Policy..... | 5 |

3 PURPOSE

This policy supports Goldenfields Water County Council's commitment to the effective management of drinking water and the associated distribution system. This includes the provision of responsible, safe and sustainable drinking water that meets the needs of our customers, shareholders and communities, and consistently meets the Australian Drinking Water Guidelines.

4 SCOPE

This policy applies to all activities undertaken by Goldenfields Water County Council to support the current and future supply of drinking water. It also supplies guidance to Goldenfields Water employees and contractors

5 DEFINITIONS

ADWG - *Australian Drinking Water Guidelines*

NHMRC - *National Health and Medical Research Council*

NRMMC - *Natural Research Management Ministerial Council*

6 POLICY

Goldenfields Water is committed to managing its water supply effectively to provide a safe, high-quality drinking water that consistently meets the NHMRC/NRMMC *Australian Drinking Water Guidelines*, and consumer and other regulatory requirements.

To achieve this, in partnership with stakeholders and relevant agencies, Goldenfields Water will:

- ✓ manage water quality at all points along the delivery chain from source water to the consumer;
- ✓ use a risk-based approach in which potential threats to water quality are identified and balanced;
- ✓ integrate the needs and expectations of our consumers, stakeholders, regulators and employees into our planning;
- ✓ establish regular monitoring of the quality of drinking water and effective reporting mechanisms to provide relevant and timely information, and promote confidence in the water supply and its management;
- ✓ develop appropriate contingency planning and incident response capability;
- ✓ participate in appropriate research and development activities to ensure continued understanding of drinking water quality issues and performance;
- ✓ contribute to the debate on setting industry regulations and guidelines, and other standards relevant to public health and the water cycle;
- ✓ continually improve our practices by assessing performance against corporate commitments and stakeholder expectations.
- ✓ ensure that all employees involved in the supply of drinking water receive appropriately training and education to maintain their competency in understanding, implementing, maintaining and continuously improving the drinking water quality management system.

Goldenfields Water will implement and maintain a drinking water quality management system consistent with the *Australian Drinking Water Guidelines* to manage effectively the risks to drinking water quality.