

## Goldenfields Water App Terms and Conditions

- i. The draw will take place once a month for six consecutive months (July 31, August 30, September 27, October 31, November 29 and December 20). Prize winners will be notified directly by Goldenfields Water and also announced on Goldenfields Water's social media platforms.
- ii. The prizes cannot be upgraded, downgraded or exchanged for cash or credit or used for trade in purposes.
- iii. By downloading and signing up to the Goldenfields Water app, you will automatically go into the draw to win one of two iPhone XR or one of four \$500 gift vouchers redeemable to your Goldenfields Water account/s.
- iv. By downloading and signing up to the Goldenfields Water App you give Goldenfields Water staff permission to contact you via telephone and/or email. You also give Goldenfields Water permission to contact you in the event of a service interruption and/or announcement that affects your service. Your contact details will be used **only** by Goldenfields Water to allow us to improve communication with our customers.
- v. Goldenfields Water staff and Board Members are not permitted entry into the competition. Any customers that have a joint water account with a staff member and/or board member are also excluded from the competition.
- vi. This competition is **only** for Goldenfields Water **customers** (customers also include eligible tenants who have access to the Goldenfields Water app). All customers must **download** and **sign up** to the Goldenfields Water App to receive entry
- vii. All customers that download and sign up to the Goldenfields Water app will remain in the competition for the entire 6 months. Only if a customer is announced as the winner, will they be withdrawn from the competition.
- viii. If any of the prize winner/s do not claim their prize by 6<sup>th</sup> January 2020 there will be an 'unclaimed prize draw' and a re-draw will take place 31<sup>st</sup> January 2020.