

Customer Newsletter

July 2025



National Careers Week

As part of National Careers Week, Goldenfields Water invited high schools from across our supply area to come and take part in our 'Careers Day' workshop. The workshop involved a series of stations that students rotated through, speaking with our qualified staff members, and getting some hands-on experience with various machines and tools, such as a lathe, press brake, welding, water quality testing, engineering, and construction machinery. Students got to make fidget spinners and mini motorbikes which were a huge hit.

We had St Annes Central School, Temora High School, Barellan Central School, and Ariah Park Central School attend throughout the week. We thank the teachers and students for making the effort to attend the workshop and hope you all enjoyed it.

On Wednesday 14 May, Goldenfields attended the Temora TAFE Careers and Volunteers Expo. The expo showcased local businesses, products and emergency services and volunteers. High schools from around the Riverina came to explore all the different opportunities in the workforce.

To entertain students, Goldenfields had a guessing competition 'How many litres of water does this tap drip over 24 hours?'. Many students took part in the competition and won a Goldenfields Water pack including a drink bottle & pen.

Overall, Careers Week was a success, and we hope that one day some of these students will come and work for Goldenfields Water.

Coolamon Urban Reticulation Water Mains Renewal

Goldenfields Water are replacing approximately 15km to 20km of urban reticulation water pipeline mains throughout Coolamon. The works are being undertaken as part of our annual \$1 million-dollar commitment to urban reticulation pipeline renewals to replace all aged infrastructure installed around the 1940's, that is now over 80 years old.

The work within Coolamon commenced in 2023 with construction being undertaken in house by Goldenfields Water construction staff who will be replacing water mains, stop valves, services, and hydrants. The works are being managed around other priority works in different locations and is expected to continue into 2026.

The benefits of these renewals include replacing pipelines at the end of their usable asset life which will decrease supply interruptions and assist with upcoming planned system cleaning to reduce discoloured water occurrences.

Chairperson for Goldenfields Water, Mr Alan White said, "these urban renewals are going to be highly beneficial for our customers located in Coolamon to ensure reliability of the pipe network."

Customers in Coolamon will receive prior notification for any planned outages as part of renewal construction works and should any customer have concerns during these works it's recommended to contact our office on (02) 6977 3200.

Congratulations Bailey!

We are thrilled to announce that Bailey Lowes, one of Goldenfields fitter/machinist apprentices, has achieved an incredible feat at the National Title competition for the best Fitter Apprentice in Australia. After a week of intense competition in Brisbane, Bailey proudly walked away with a bronze medal. This is a remarkable achievement, and we extend our heartfelt congratulations to Bailey!

Following on from this, Bailey was announced as the Riverina Region Apprentice of the Year at the NSW Training Awards 2025 on Thursday 19th June. Goldenfields Water Chairman, Alan White commented "We are all incredibly proud of Bailey and feel very lucky to have him with us at Goldenfields Water. As an organisation we are committed to investing in the growth and development of young people. We are very grateful for the mentorship, care and investment that our team provides to all our trainees."

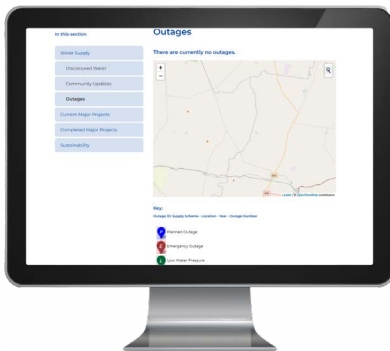
Bailey's supervisor, Shane Baldry, expressed his admiration, saying, "I'm not surprised that Bailey has gone so far but I'm glad he has been recognised for the effort he put in, his self motivation, and the attitude and pride he brings to every job. This is one of the most challenging programs I have seen an apprentice undertake, and Bailey took it in his stride with over six months of training, practicing, and preparing. Bailey has done himself, his family, the team, and GWCC proud."

Adding to his accolades, Bailey had the honor of being the flag bearer for NSW at the opening ceremony, showcasing his leadership and role model qualities. The WorldSkills Competition, attended by over 30,000 people, also featured an interactive careers expo, making Bailey's achievement even more significant.

Congratulations once again to Bailey Lowes for his dedication and hard work. He has truly set an example for others to follow.



Website Outage Map



Goldenfields Water are always looking for ways to improve our customer service experience. We are excited to share our newly developed 'Website Outage Map'. Customers experiencing water disruptions can now navigate to this page and locate their property to see if it is in an outage area.

Check out the 'Outages' page on our website.

Upcoming Meter Reads

Goldenfields Water will be undertaking manual meter reads from July to September 2025.

- What do I need to do? Just ensure clear and safe access to your meter for staff attending the property to carry out works as required.
- Will I be informed? No, customers will not be informed. These reads occur every quarter and generally do not need to interrupt property owners if clear access is given to the meter.

Change to front office hours

Goldenfields Water wishes to advise the public that as of Monday 7 April 2025, our Temora front office opening hours will be 8:30am to 4:00pm, Monday to Friday with phone service hours still available until 4:30pm.

For more information, please visit our website at any time. www.gwcc.nsw.gov.au

Connect with us

You can follow us at:

-  facebook.com/goldenfieldswater
-  twitter.com/goldenfieldsWCC
-  instagram.com/goldenfieldswater

Office Hours

Monday–Friday
8.30am–4.00pm

Contact

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Emergencies

T 1800 800 917
(Available 24/7)