

Policy No. PP046

Kidney Dialysis Machine Users

1 INFORMATION ABOUT THIS POLICY

POLICY INFORMATION

Date Adopted by Board 28 August 2025	Board Resolution No. 04/122, 09/012, 25/092
Policy Responsibility Corporate Services Manager	
Review Timeframe 4 yearly	
Last Review August 2025	Next Scheduled Review August 2029

DOCUMENT HISTORY

DOCUMENT NO.	DATE AMENDED	SUMMARY OF CHANGES
	28/08/2025	Update policy to align with new template. Update policy number in line with new numbering system.
	DD/MM/YYYY	
	DD/MM/YYYY	
	DD/MM/YYYY	
	DD/MM/YYYY	
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	DD/MM/YYYY	

FURTHER DOCUMENT INFORMATION AND RELATIONSHIPS

Related Legislation	<i>Local Government Act 1993</i> <i>Local Government (General) Regulation 2021</i> <i>Privacy and Personal Information Protection Act 1988 (PPIA)</i> <i>Health Records Information and Privacy Act 2002 HRIPA</i> <i>Privacy Code of Practice for Local Government</i>
Related Policies	PP044 Privacy Management Policy Privacy Management Plan
Related Procedures, Protocols, Statements and Documents	

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3 PURPOSE

Council is aware of the additional water requirements of some customers to assist with the management of medical conditions. In recognising this need, Council will, upon receipt of the completed documentation on the prescribed forms, refund an amount equal to the cost of two (2) kilolitres of water per week.

To provide a financial concession to those customers with the medical condition that undertake home kidney dialysis.

4 SCOPE

N/A

5 DEFINITIONS

N/A

6 POLICY

Customers who, as a result of medical conditions, undertake home kidney dialysis are eligible for a refund of portion of their water consumption charges. Such refund is additional to any pension concession which may be applicable to a water account. The refund will be made upon individual application and is set as an amount equal to the cost of 104 kilolitres of water supplied per annum (26 kilolitres per quarter).

6.1 Action/Compliance

Customers seeking the kidney dialysis refund must complete Council's Kidney Dialysis Machine Users Concession Form and attach relevant documentation.